

Product Owner

Job Description

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| Location | Based at London office (Savile Row) with homeworking and occasional travel to Citation offices in Wilmslow, Cheshire. |
| Hours per week | Full time |
| Purpose of the Role | The Product Owner will work closely with our Product Lead and our in-house UX and UI team in managing our product roadmap, ensuring that our products exceed our clients' expectations and that we are market leaders in our field, offering the most concise and cutting-edge digital safety solutions. |
| Reporting to | Food Alert Product Lead, with close working relationships within the Group. |
| Key responsibilities | <ul style="list-style-type: none">• Understand the hospitality market, ever changing client expectations, legislative needs and product trends.• Define the goals for the development projects you are working on in line with priorities set by the Product Lead.• Liaise with key stakeholders including clients, service leads and development teams to ensure goals and objectives are well understood.• Work closely with clients including attending face-to-face meetings in order to fully understand their specific requirements.• Understand and create customer journey and visuals with support from the UI Designer and act as primary contact between the stakeholder and the various teams.• Agree on an MVP vs subsequent backlog items.• Define solutions by working with the business and technical architects.• Map out project dependencies to inform the necessary sequence of development.• Juggle scope, budget, and time, weighing priorities according to the needs and objectives of stakeholders.• Manage the product and sprint backlogs, prioritising based on the overall strategy and business objectives set by the Product Lead.• Oversee the development and the sprint cycles, evaluating progress at every stage.• Conduct Retrospectives, Reviews and Sprint Planning, supported by our in-house SCRUM master.• Be the Subject Matter Expert for your product within the business. |

- Ensure the product is fit for purpose and has ability to run 24/7, at scale.
- Accountable for reporting on product KPI's.
- Ability to write clear briefs, functional documentation and communicate with development teams.
- Key stakeholder in working party and UAT sessions approving feature changes and assuring quality standards through all stages of the product development.

What we are looking for:

- Agile methodologies
- UX/UI principles
- Client focused
- Able to prioritise and take ownership
- Requirements Definition / User Stories
- Stakeholder Management
- Positive attitude - team player